FY2021 - Performance Measurement Module (Sys PM)

Summary Report for FL-507 - Orlando/Orange, Osceola, Seminole Counties CoC

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.
Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2020	FY 2021	Submitted FY 2020	FY 2021	Difference	Submitted FY 2020	FY 2021	Difference
1.1 Persons in ES and SH	3771	4581	84	75	-9	49	47	-2
1.2 Persons in ES, SH, and TH	4358	4987	121	108	-13	68	62	-6

b. Due to changes in DS Element 3.17, metrics for measure (b) will not be reported in 2016.

This measure includes data from each client's "Length of Time on Street, in an Emergency Shelter, or Safe Haven" (Data Standards element 3.17) response and prepends this answer to the client's entry date effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

NOTE: Due to the data collection period for this year's submission, the calculations for this metric are based on the data element 3.17 that was active in HMIS from 10/1/2015 to 9/30/2016. This measure and the calculation in the SPM specifications will be updated to reflect data element 3.917 in time for next year's submission.

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	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2020	FY 2021	Submitted FY 2020	FY 2021	Difference	Submitted FY 2020	FY 2021	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	-	5586	-	591	-	-	225	-
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	-	7447	-	595	-	-	269	-

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Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range.Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months		Returns to Homelessness from 6 to 12 Months		Returns to Homelessness from 13 to 24 Months		Number of Returns in 2 Years	
		FY 2021	% of Returns	FY 2021	% of Returns	FY 2021	% of Returns	FY 2021	% of Returns
Exit was from SO	141	11	8%	8	6%	10	7%	29	21%
Exit was from ES	1574	298	19%	83	5%	75	5%	456	29%
Exit was from TH	254	33	13%	10	4%	13	5%	56	22%
Exit was from SH	0	0		0		0		0	
Exit was from PH	1140	47	4%	29	3%	69	6%	145	13%
TOTAL Returns to Homelessness	3109	389	13%	130	4%	167	5%	686	22%

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

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This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2020 PIT Count	January 2021 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	2007		
Emergency Shelter Total	993	1005	12
Safe Haven Total	0	0	0
Transitional Housing Total	555	539	-16
Total Sheltered Count	1548	1544	-4
Unsheltered Count	459		

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2020	FY 2021	Difference
Universe: Unduplicated Total sheltered homeless persons	4848	5138	290
Emergency Shelter Total	4261	4726	465
Safe Haven Total	0	0	0
Transitional Housing Total	797	520	-277

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Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2020	FY 2021	Difference
Universe: Number of adults (system stayers)	460	538	78
Number of adults with increased earned income	11	40	29
Percentage of adults who increased earned income	2%	7%	5%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2020	FY 2021	Difference
Universe: Number of adults (system stayers)	460	538	78
Number of adults with increased non-employment cash income	149	244	95
Percentage of adults who increased non-employment cash income	32%	45%	13%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2020	FY 2021	Difference
Universe: Number of adults (system stayers)	460	538	78
Number of adults with increased total income	152	258	106
Percentage of adults who increased total income	33%	48%	15%

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Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2020	FY 2021	Difference
Universe: Number of adults who exited (system leavers)	283	282	-1
Number of adults who exited with increased earned income	33	40	7
Percentage of adults who increased earned income	12%	14%	2%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2020	FY 2021	Difference
Universe: Number of adults who exited (system leavers)	283	282	-1
Number of adults who exited with increased non-employment cash income	63	72	9
Percentage of adults who increased non-employment cash income	22%	26%	4%

Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2020	FY 2021	Difference
Universe: Number of adults who exited (system leavers)	283	282	-1
Number of adults who exited with increased total income	89	100	11
Percentage of adults who increased total income	31%	35%	4%

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Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2020	FY 2021	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	4153	4513	360
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1233	1091	-142
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	2920	3422	502

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2020	FY 2021	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	5618	5607	-11
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1594	1483	-111
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	4024	4124	100

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Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2021 (Oct 1, 2020 - Sept 30, 2021) reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2020	FY 2021	Difference
Universe: Persons who exit Street Outreach	529	776	247
Of persons above, those who exited to temporary & some institutional destinations	39	280	241
Of the persons above, those who exited to permanent housing destinations	170	246	76
% Successful exits	40%	68%	28%

Metric 7b.1 – Change in exits to permanent housing destinations

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	Submitted FY 2020	FY 2021	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	4506	4261	-245
Of the persons above, those who exited to permanent housing destinations	1699	1952	253
% Successful exits	38%	46%	8%

Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2020	FY 2021	Difference
Universe: Persons in all PH projects except PH-RRH	1012	1672	660
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	980	1611	631
% Successful exits/retention	97%	96%	-1%

FY2021 - SysPM Data Quality

FL-507 - Orlando/Orange, Osceola, Seminole Counties CoC

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2017-2018	2018-2019	2019-2020	2020-2021	2017-2018	2018-2019	2019-2020	2020-2021	2017-2018	2018-2019	2019-2020	2020-2021	2017-2018	2018-2019	2019-2020	2020-2021	2017-2018	2018-2019	2019-2020	2020-2021
1. Number of non-DV Beds on HIC	897	1105	1149	1049	1148	709	662	713	1776	1890	1932	2001	217	836	836	833				
2. Number of HMIS Beds	814	1006	1034	970	857	370	358	364	674	1066	1089	1858	215	836	836	833				
3. HMIS Participation Rate from HIC (%)	90.75	91.04	89.99	92.47	74.65	52.19	54.08	51.05	37.95	56.40	56.37	92.85	99.08	100.00	100.00	100.00				
4. Unduplicated Persons Served (HMIS)		3710	5543	4298		1003	833	817		1176	1213	1246		2775	2560	2637		454	1102	722
5. Total Leavers (HMIS)		2934	4815	3691		741	602	564		189	236	227		1509	1404	1169		267	727	389
6. Destination of Don't Know, Refused, or Missing (HMIS)		631	545	424		73	40	74		22	19	9		105	34	50		42	92	15
7. Destination Error Rate (%)		21.51	11.32	11.49		9.85	6.64	13.12		11.64	8.05	3.96		6.96	2.42	4.28		15.73	12.65	3.86

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